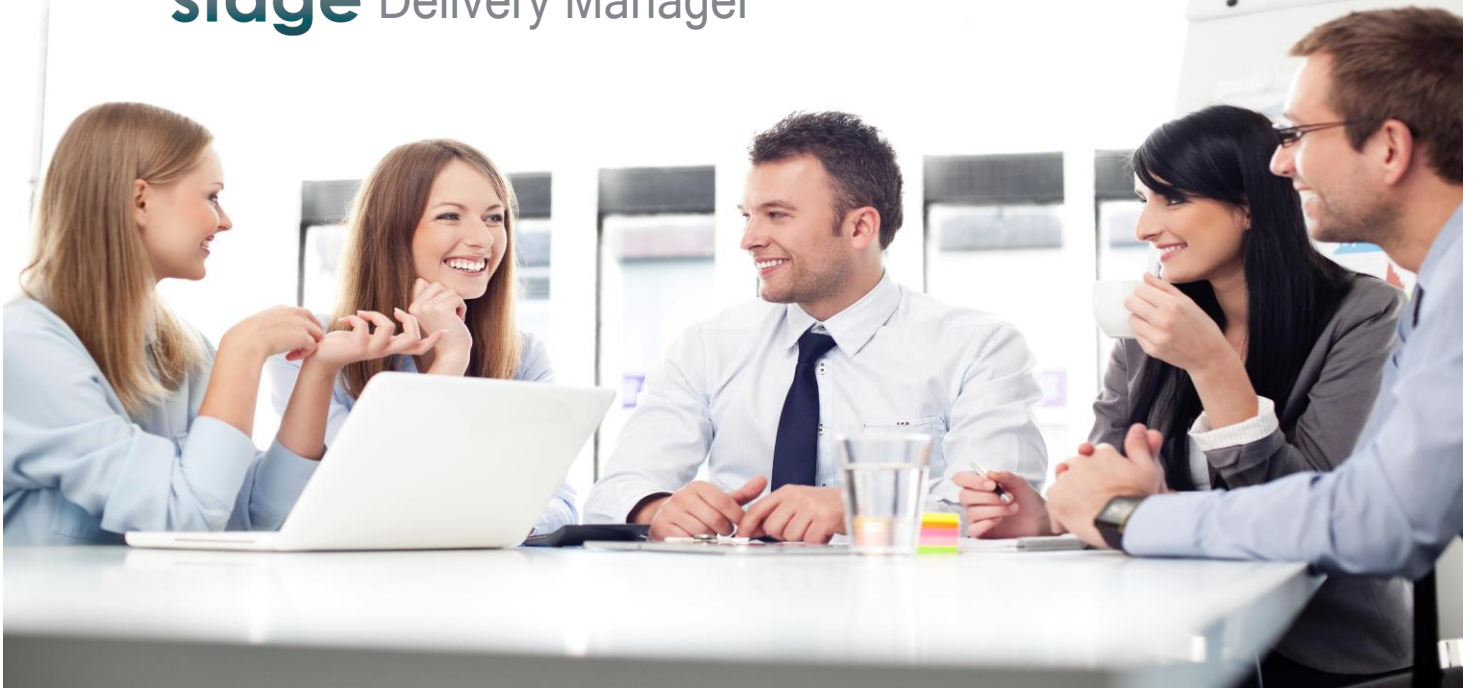




stage[®] Delivery Manager



SERVICE DESCRIPTION

FEATURES

- Regular performance reviews
- Effective management of virtual resources
- Highly qualified service manager

BENEFITS

- Ensuring you get the best ROI
- Maintain customer SLA's
- Draw upon years of industry knowledge and experience
- Improved Communication
- Improves overall quality of service
- Strengthens customer relations
- Not a chargeable service

SERVICE OVERVIEW

Here at Stage we believe that it's not just supplying great resource that keeps our customers coming back, but providing a service that exceeds our customer's expectations and offers true added value. That's why we assign a dedicated Delivery Manager to all of our customers from the off. This provides a strong focus around SLA management and customer satisfaction across the board. With a dedicated Delivery Manager you can rest assured that the overall effectiveness of your extended team is maximised. In addition to this, your Delivery Manager will take the time to understand your organisation and it's values, something which our customers report has aided the development of their extended teams.

Your delivery manager will oversee the presentation of services from Stage while making sure the service levels are effective. They provide a link between projects, programs, customers and resources. The most vital aspect of any service delivery is communication - something that can be overlooked when bringing in external resource. With a Stage Delivery Manager to hand you can be confident that your extended team will excel.

**Call us today to find out more
020 3752 6603**

*The above is a value added service that we offer to our customers that have Stage resources engaged on-site.